

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant



Jose Villena, Jeffrey Stout,
Eyal Ben-Chanoch and Herrick Gooden

Title of Invention

NON-BLOCKING EXPANDABLE CALL
CENTER ARCHITECTURE

Serial No.

09/456,166

Date Filed

December 7, 1999

Box MISSING PARTS

Assistant Commissioner for Patents
Washington, DC 20231

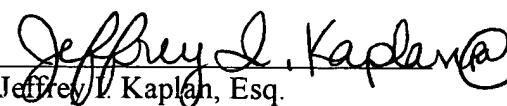
Sir:

Enclosed is the Notice to File Missing Parts of Application, Declaration and Power of Attorney, Verified Statement Claiming Small Entity Status form, Assignment document, Recordation form and a check in the amount of \$105.00 for the above-identified patent application.

Respectfully submitted,

KAPLAN & GILMAN, L.L.P.
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Woodbridge, NJ 07095
Telephone (732) 634-7634

DATED: February 23, 2000


Jeffrey L. Kaplan, Esq.
Reg. No. 34,356

JIK/fp

Enclosures

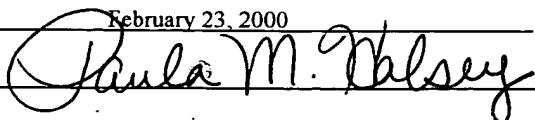
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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal service as first class mail, in a postage prepaid envelope, addressed to Box MISSING PARTS, Assistant Commissioner for Patents, Washington, D.C. 20231 on February 23, 2000

Dated February 23, 2000

Signed



Print Name Paula M. Halsey



**UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office**

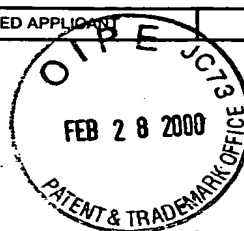
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#3

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NO./TITLE
09/456,166	12/07/99	VILLENA	J 233/1

KAPLAN & GILMAN LLP
COUNSELORS AT LAW
900 ROUTE 9 NORTH
WOODBRIIDGE NJ 07095

0232/0120



NOT ASSIGNED

2742

DATE MAILED:

01/20/00

NOTICE TO FILE MISSING PARTS OF APPLICATION
Filing Date Granted

An Application Number and Filing Date have been assigned to this application. The items indicated below, however, are missing. Applicant is given **TWO MONTHS FROM THE DATE OF THIS NOTICE** within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a). If any of items 1 or 3 through 5 are indicated as missing, the **SURCHARGE** set forth in 37 CFR 1.16(e) of ☐ \$65.00 for a small entity in compliance with 37 CFR 1.27, or ☒ \$130.00 for a non-small entity, must also be timely submitted in reply to this NOTICE to avoid abandonment.

If all required items on this form are filed within the period set above, the total amount owed by applicant as a ☐ small entity (statement filed) ☒ non-small entity is \$ 510.

☒ 1. The statutory basic filing fee is:

- ☐ missing.
☒ insufficient.

Applicant must submit \$ 380 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).

☐ 2. The following additional claims fees are due:

\$ _____ for _____ total claims over 20.

\$ _____ for _____ independent claims over 3.

\$ _____ for multiple dependent claim surcharge.

Applicant must either submit the additional claim fees or cancel additional claims for which fees are due.

☒ 3. The oath or declaration:

- ☒ is missing or unsigned.
☐ does not cover the newly submitted items.

An oath or declaration in compliance with 37 CFR 1.63, including residence information and identifying the application by the above Application Number and Filing Date is required.

☐ 4. The signature(s) to the oath or declaration is/are by a person other than inventor or person qualified under 37 CFR 1.42, 1.43 or 1.47.

A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.

☐ 5. The signature of the following joint inventor(s) is missing from the oath or declaration:

An oath or declaration in compliance with 37 CFR 1.63 listing the names of all inventors and signed by the omitted inventor(s), identifying this application by the above Application Number and Filing Date, is required.

☐ 6. A \$50.00 processing fee is required since your check was returned without payment (37 CFR 1.21(m)).

☐ 7. Your filing receipt was mailed in error because your check was returned without payment.

☐ 8. The application was filed in a language other than English.

Applicant must file a verified English translation of the application, the \$130.00 set forth in 37 CFR 1.17(k), unless previously submitted, and a statement that the translation is accurate (37 CFR 1.52(d)).

☐ 9. OTHER:

Direct the reply and any questions about this notice to "Attention: Box Missing Parts."

A copy of this notice MUST be returned with the reply.

B. DAVENPORT

Customer Service Center

Initial Patent Examination Division (703) 308-1202

03/02/2000 TTR001 00000071 09456166 65.00 OP 01 FC:205